

Customer Service Is A Top Priority!

The Secretary of State Web site is designed to put information and access at your fingertips. Michigan residents can now conduct a wide range of business with the Secretary of State from the comfort of their homes. Visit www.Michigan.gov/sos to find information about Secretary of State services, programs, documents and forms.

Skip the Trip - Save Time, Renew ONLINE!

Renewing your registration via the Internet is quick and easy. The Department of State now offers the ability to renew cars, trucks, motor homes, boats, jet skis and other watercraft online. You can renew online 24 hours a day, 7 days a week at: www.Michigan.gov/sos.

Residents may also renew by touch-tone telephone or mail. Look for instructions about all of the renewal options in the brochure enclosed with your renewal notice. License plate tabs and watercraft decals will arrive by mail within 10 days.

Access for Disabled Individuals

Individuals with a disability will find Secretary of State branch offices in compliance with standards established by the Americans with Disabilities Act (ADA). If you need accommodation or have been denied services, telephone (517) 322-1460 (voice) or (517) 322-1477 (TTY).

Sign Language Interpreters

Customers can request Ameslan (American Sign Language) interpreters in advance of a branch office visit or may use an interpreter they know. The Secretary of State compensates interpreters. For more information, call (517) 322-1477 (TTY) or telephone the Michigan Relay Center at (800) 649-3777.

Foreign Language Tests

Driver's license tests are available in many foreign languages with English and Spanish versions available on audiotape.

For general information not listed, telephone (517) 322-1460.

